

# DAMAGES/DEFECTS

We understand that product damages and defects can be very frustrating. We sincerely apologize for the inconvenience. Claims for damaged or defective items must be filed within 3 business days of delivery. Please inspect your items immediately upon delivery and note any damage claims with the shipper and report any damage claims to Fawn&Forest at 1-800-385-0703. A minimum of 3 digital photos of damaged products must accompany claim. Please keep all damaged packaging materials including the box which the shipment arrived in along with all inside contents. Please understand that packaging materials must be kept in the event that an item is damaged. If packaging materials are not kept Fawn&Forest cannot process a damage claim.

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## Warranties

All products are covered by the warranty policies of their respective manufacturers. If you have questions about the warranty for a specific product, or if you have questions on how to make a warranty claim, please contact us.

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If you need to process a damage or defect claim, please visit our customer service section at [www.fawnandforest.com/contact](http://www.fawnandforest.com/contact) to submit an easy to use damage / defect form.