



# RETURNS

Your satisfaction is very important to us. We're happy to offer a 30 day satisfaction guarantee on most items with no restocking fees!

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Most merchandise purchased from fawnandforest.com may be returned or exchanged for store credit or a full refund (minus shipping costs) within 30 days of delivery. Product must be in perfect condition along with all original packaging intact. Returns must be pre-authorized by calling 1-800-385-0703 or emailing us at [service@fawnandforest.com](mailto:service@fawnandforest.com). Returns should be properly packed and sent at the customer's expense (unless item was damaged or defective) to the address we provide you during authorization. Shipping costs will not be credited or refunded. fawn&forest will not be held responsible for returned items lost in transit. Therefore we highly recommend returns be sent via a traced and insured shipping method.

## Examples of non-returnable items

Examples of non-returnable items at Fawn&Forest are sale items, furniture, rugs, custom made, and made to order items. They cannot be returned, exchanged, or refunded. If you are unsure whether or not the items you are interested in can be returned, please call us at 1-800-385-0703 or feel free to email us at [service@fawnandforest.com](mailto:service@fawnandforest.com).

## Free shipping offer or promotion

Returned items purchased with a free shipping offer or promotion will have the standard cost of shipping subtracted from the refund amount.

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If you need to process a return, please visit our customer service section to obtain an easy to use form at, [www.fawnandforest.com/contact](http://www.fawnandforest.com/contact)