

SHIPPING INFO

FREE shipping on orders over \$50

Fawn&Forest is happy to offer free shipping on orders over \$50! A very small number of our manufacturers require us to charge customers a portion of the shipping costs. This is always noted on the product details page before a purchase.

Shipping prices

Shipping and handling charges are based on the particular products in your order. We calculate the cost on the basis of product weight, size, and shipping distance. Free shipping offers are only available within the continental US.

Shipping methods

Fawn and Forest™ ships only within the continental US via common carrier - USPS, UPS, FedEx, or Freight Carrier. Unless otherwise noted all furniture and rugs ship via curbside delivery. If you are in need of special delivery requirements please inquire with us prior to placing your order. Fawn&Forest does not offer expedited shipping at this time. Many of our items ship directly from the designer to you - many of which are made-to-order. This makes our shipping speedier than many other online retailers and reduces unnecessary double shipping of products.

Availability and Lead Times

Availability given on product description pages are only estimates. Posted lead times are not a contract and should not be treated as such. Many factors can contribute to lead shipping delays from the manufacturer. We will contact you once we become aware of any delays in availability. If you are in need of a definite lead time on a product, please contact us prior to your order.

Required shipping costs on some items

In some instances, particularly for furniture or other large items, Fawn and Forest™ uses freight shippers to get the item to you versus using common carrier. Some manufacturers require us to charge a portion of the shipping cost to our customers regardless of Fawn and Forest's free shipping offers.

Special delivery requirements

If you require a delivery appointment during weekday business hours, inside delivery or delivery to a location other than a ground floor address, please include the information in the 'Customer Notes' field at checkout or contact us immediately after placing your order. Unless otherwise specified with White Glove Service on the product page, fawn&forest does not provide installation, assembly or physical delivery of furniture into residences or businesses. Installation, assembly or physical delivery of furniture into residences or businesses may be available through the shipping company. Any costs for installation, assembly or physical delivery of furniture into residences or businesses are the responsibility of the purchaser and not fawn&forest, unless otherwise specified on the product page.

Definition of Freight Delivery Options:

Standard/Curbside: Delivery to address, outside residence.

Inside: Deliver packages beyond the residential threshold.

White Glove: Deliver inside residence and remove packing materials.

Special offers

Fawn and Forest™ may, from time to time, offer shipping specials. The cost of those shipping specials will be calculated during the ordering and checkout process. Fawn and Forest reserves the right to cancel and Special Offers relating to shipping at any item and without notice.